

## Accessing Phoenix Workforce Connection Services

1. Click on <http://phoenix.gov/econdev/phxwc/centers/index.html>.
2. Scroll down the left side of the screen to "Related Links."
3. Select "Virtual One Stop."
4. Look at the upper right of the screen and find "New or Returning Users." Click on "Start Here."
5. Select Option 2 by clicking on "Guest Access."
6. Now, select "Individual."
7. Look at the 12 Services for Individuals. Choose a service that you are interested in, and explore the information given for that service.
8. Answer the following questions:  
  
***What is the service that you are interested in?***  
  
***What is the first step in utilizing that service?***  
  
***What are the benefits of utilizing that service?***
9. When you have completed your research, either select another service to explore or log off.

## Maricopa Workforce Connections

1. Click on <http://www.maricopaworkforceconnection.com/>.
2. Under the Career Services section, click on the “Watch a Video Summarizing What MWC Has to Offer.”

Answer the following questions:

- a) What is the cost for services at the Maricopa Workforce Connections centers?
- b) To what three specific groups does the Center provide services?
- c) What equipment is available for Center guests to use?